

EUSKAL UNIBERTSITATE  
SISTEMAREN KALITATE  
AGENTZIA

AGENCIA DE  
CALIDAD DEL SISTEMA  
UNIVERSITARIO VASCO



LIST OF  
SERVICES

2017



## ABOUT UNIBASQ



Unibasq - the Basque University System Quality Assurance Agency is a public entity regulated by private law, dedicated to promote the innovation and improvement in the Basque University System (BUS), satisfying international quality standards and attending the society interest in higher education.

For that aim, Unibasq advises, evaluates and guarantees the institutions of the system (Uni-

versity of the Basque Country (UPV/EHU), Deusto University and Mondragon University), their study programmes and the teaching staff, independently and objectively.

Its activity is recognized by any other European system, because it fulfils the European Higher Education Area (EHEA) quality standard and guidelines (ESG). It is a full member of the European Association for Quality Assurance in Higher Education (ENQA) and it has been registered in the European Quality Assurance Register for Higher Education (EQAR). This enables to develop its activity in any other university system that might be interested.

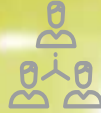


## VALUES



- Independence to fulfil its tasks.
- Responsibility, professionalism and ethics.
- Effectiveness and efficiency through an innovative management, optimizing the available resources.
- Objectivity and integrity in the evaluation processes development.
- Transparency and accountability towards the society.
- Service vocation and continuous improvement.
- Respect for university autonomy and specificity.
- Promotion of cooperation with higher education institutions, administration, other agencies and national or international organizations with common interests.

# ORGANIZATIONAL STRUCTURE





## ACTIVITY AREAS



Unibasq activity areas are three: Services, Social impact and Internationalization. The objectives set for them and the indicators which measure their fulfilment are gathered in the Unibasq Strategic Plan.

### Services

#### Academic staff evaluation

- Accreditation of the teaching and research personnel to obtain access to the posts of work contract and private university lecturing doctor of the Basque University System.
- Evaluation of the teaching and research personnel of the University of the Basque Country (UPV/EHU) in order to obtain autonomous complementary payments.
- Evaluation of the permanent teaching and research personnel of the University of the



Basque Country (UPV/EHU) in order to obtain complementary research payments (sexenniums).

- Evaluation of the activity of the teaching and research personnel from institutions which have an agreement with Unibasq.

### **Study programmes evaluation**

- Evaluation of the proposals for the study programmes (bachelor, master and doctorate) of the universities of the Basque University System for the issuing of the prior report for the authorisation of the Basque Government and the verification of the University Council.



- Follow-up of the implementation of the study programmes (bachelor, master and doctorate) of the universities of the Basque University System.
- Accreditation renewal of the study programmes (bachelor, master and doctorate) of the universities of the Basque University System.
- Evaluation of Higher Arts education programmes of the Basque Country.
- External evaluation of the UPV/EHU certificates and diplomas (Títulos propios), by agreement.
- Evaluation of university study programmes, by agreement with the institution.



### **Higher Education Institutions evaluation**

- DOCENTIA – Support to the universities for the design of their own procedures for the evaluation of the teaching activity of their teaching staff.
- AUDIT – Evaluation and certification of the internal quality assurance systems of the university centres of the Basque University System.
- Evaluation of the programme-contracts signed between the Basque Government's

department responsible for universities and the universities of the Basque University System for the development of the objectives established in the University Plan.

- Evaluation of institutions quality, by agreement with the institution.

### **Consultancy**

- Information for the Basque Government and our universities in their decision making processes.
- Relevant studies about our university sys-





tem for the Basque socio-economic environment and the society as a whole.

### Social impact

- Collaboration with the Basque socio-economic environment to promote their participation in the institutional and study-programmes consultancy and evaluation processes.
- Collaboration with institutions, quality agencies and social agents in order to spread to society the results of the agency activities which help improve the Basque University System.

### Internationalization

- Active participation in international higher education quality networks and organizations, as ENQA, EQAR, the International Network for Quality Assurance Agencies in Higher Education (INQAAHE) and the European Consortium for Accreditation (ECA), in management and working groups.
- International promotion of the Basque University System by means of projects or agreements with agencies or universities.
- International consultancy and evaluation activities in the following areas: academic staff, study programmes and university institutions.

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## PARTICIPATION



Unibasq has a Suggestions and Claims box in its web page. In addition, the Code of Ethics and Rights establishes the creation of the Ethics and Rights Committee whose running is regulated by its corresponding regulations.

More over in order to facilitate the participation of the different stakeholders in the Agency's management and decisions, Unibasq has created the following bodies: the Consultative Students Committee, the Basque language Committee and the Equality Committee.

Besides, we make satisfaction surveys about our evaluation activities and procedures to all the participants.

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## VALIDITY



The commitments taken in this Service list will have a validity of one year. It will be extended until another version is published.

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**UNIBASQ**



## OFFICE HOURS

Winter office hours:

Monday to Thursday: 09:00 - 13:30 and 15:30 - 16:30

Friday: 09:00 - 14:00

Summer office hours: 09:00 - 14:00

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