

**RESULT ANALYSIS OF THE APPLICANTS´SATISFACTION QUESTIONNAIRE  
FOR THE ORDINARY ANNOUNCEMENT OF THE ACCREDITATION  
PROGRAMME OF THE PDI 2017**

Date of survey: July 2017

## INTRODUCTION

In the ordinary announcement for the Professor Accreditation 2016, 436 candidates presented 649 accreditation applications for different figures, divided in the following manner:

Adjunct Professors => 246

Assistant Professors => 177

Research Doctorate Personnel => 74

Doctorate Faculty at Private University => 132

Plenary Professor => 20

Once the evaluation resolutions and appeals were notified, 124 programme applicants completed a satisfaction questionnaire. The answer rate obtained was 28.44%, which was notoriously lower than the rate in preceding years. This may be due to the survey being sent in July, whereas in previous announcements it was carried out in June.

Participation rate in previous announcements:

- 2015 -> 30%
- 2016 -> 84,51%

According to gender division, the percentage of females who completed the questionnaire was 54.84%, a higher rate than the previous year, while male rate experienced a slight descend to a 45.16%

Female and male participation rates of previous announcements:

- 2015 -> 40,67% females and 59,32% males
- 2016 -> 52,88% females and 47,12% males

Over 85% of the answers come from applicants who have succeeded in gaining accreditation in the field pursued.

The following data reflects some of the data about applicants who completed the survey.

Applicants who obtained the accreditation in at least one of the fields:

- 2015 -> 62,71%
- 2016 -> 60,00%

The average age of the applicants is higher than registered the previous year, being in this case 39,4 years.

Average age of applicants:

- 2015 -> 38,6
- 2016 -> 37,7

## **CLOSED QUESTION ANALYSIS**

Questions were presented as statements to which the applicants had to express their degree of agreement from 1, not in agreement at all, to 5 in total agreement.

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|---|---|
| <p><b>Information published in the web is sufficient</b></p> <p>1 = 5<br/>2 = 7<br/>3 = 19<br/>4 = 61<br/>5 = 32</p> <p><b>Mode= 4</b>      <b>Ave= 3,8</b></p>                     | <p><b>Treatment received from the agency personnel was satisfactory</b></p> <p>1 = 3<br/>2 = 1<br/>3 = 14<br/>4 = 35<br/>5 = 67</p> <p><b>Mode= 4</b>      <b>Ave= 4,3</b></p>                                  |
| <p><b>Published guides can be considered of great assistance and utility</b></p> <p>1 = 4<br/>2 = 6<br/>3 = 22<br/>4 = 56<br/>5 = 36</p> <p><b>Mode= 4</b>      <b>Ave= 3,9</b></p> | <p><b>You consider that formation from Unibasq could have been useful</b></p> <p>1 = 10<br/>2 = 10<br/>3 = 31<br/>4 = 42<br/>5 = 22</p> <p><b>Mode= 4</b>      <b>Ave= 3,4</b></p>                              |
| <p><b>The computer application is easy to use</b></p> <p>1 = 4<br/>2 = 8<br/>3 = 26<br/>4 = 54<br/>5 = 32</p> <p><b>Mode= 4</b>      <b>Ave= 3,8</b></p>                            | <p><b>You are satisfied with the evaluation resolution timing</b></p> <p>1 = 6<br/>2 = 4<br/>3 = 22<br/>4 = 55<br/>5 = 36</p> <p><b>Mode= 4</b>      <b>Ave= 3,9</b></p>  |
| <p><b>Unibasq has responded fast and efficiently</b></p> <p>1 = 4<br/>2 = 3<br/>3 = 16<br/>4 = 48<br/>5 = 50</p> <p><b>Mode= 5</b>      <b>Ave= 4,1</b></p>                         | <p><b>The procedures comply with the evaluation standards for faculty evaluation usually implemented</b></p> <p>1 = 9<br/>2 = 8<br/>3 = 27<br/>4 = 46<br/>5 = 30</p> <p><b>Mode= 4</b>      <b>Ave= 3,6</b></p> |

There is a certain improvement from the previous year in certain items, such as the published information in the web page being clear and sufficient, and the published guides are considered of assistance and utility. This can be due to the creation and publication of a new protocol that helps clarify criteria and general procedures. The computer application in this sense has also adapted to the new protocol with the intention of simplifying the efforts of both applicants and evaluators.

Another remarkable asset that has obtained a good appraisal by applicants is the treatment received from the agency personnel, and the attention from Unibasq being rated as fast and efficient, both of vital

importance. Our aims will continue to focus on both to continue to provide a high quality service to PDI Accreditation applicants.

## **SUMMARY OF OBSERVATIONS AND SUGGESTIONS**

Some applicants highlight the importance of knowing the criteria and detailed punctuation of each merit from each section in order to carry out a self-evaluation. As for the reasoning behind negative reports, it is also helpful to have them comprehensibly detailed, in order to know which aspects need improving..

## **IMPORVEMENTS FROM THE OBSERVATIONA AND SUGGESTIONS**

- 1) The computer application will open three months prior to the new announcement, so that applicants can fill in and upload their merits. La aplicación informática se abrirá tres meses antes de la apertura de la nueva convocatoria, para que las personas solicitantes puedan ir cumplimentando y subiendo sus méritos. Another area of improvement is that merits will be chronologically sorted out.
- 2) Unibasq will continue to emphasise in the need for coordination between universities through the Government Council.
- 3) Unibasq will conduct an annual seminar to explain the procedures for Professor Accreditation Evaluation in order to clarify aspects relating the evaluation processes. Furthermore, we will reaffirm our availability for specific seminars on university demand.