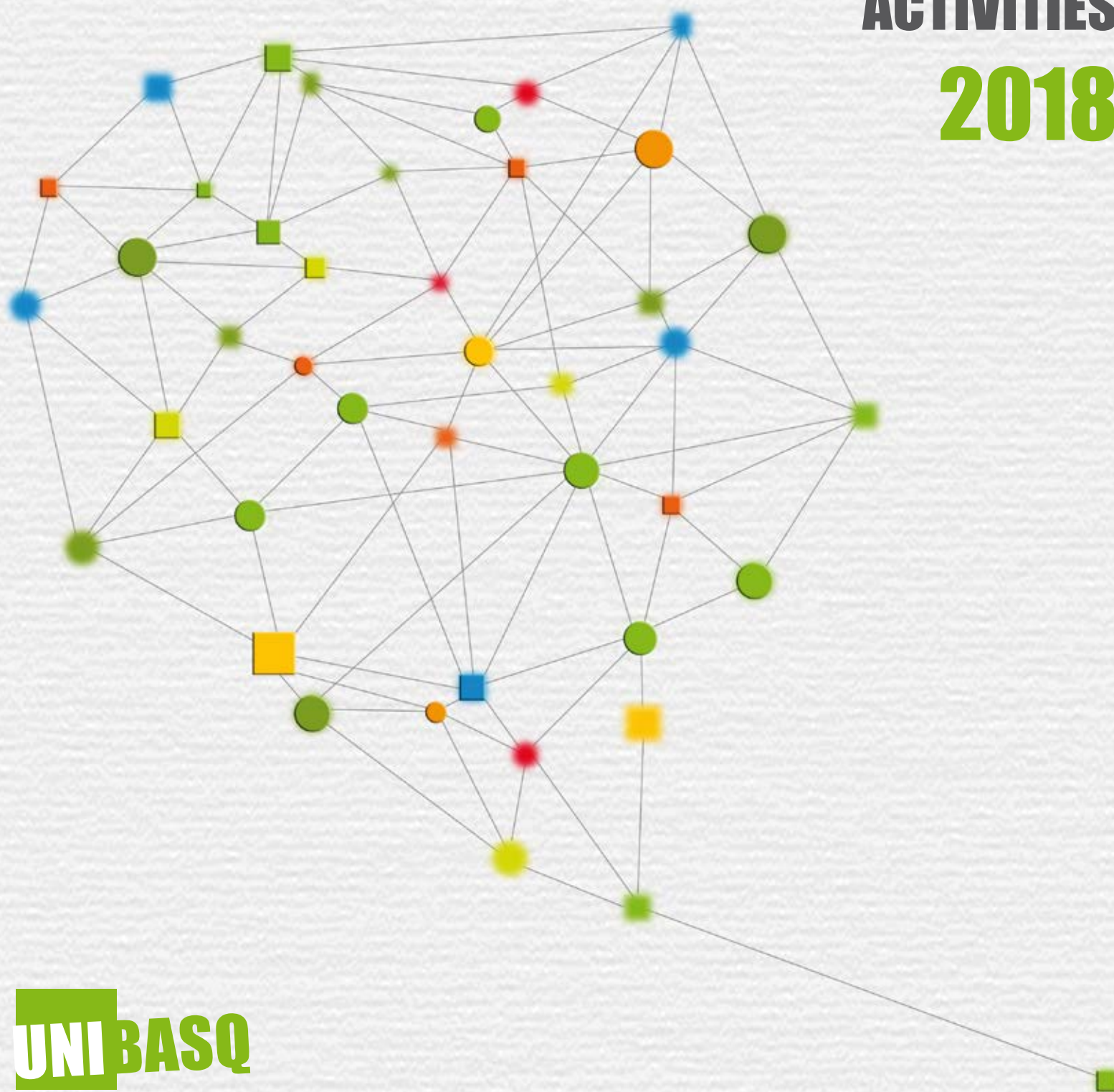


# REPORT OF ACTIVITIES 2018



**EUSKAL UNIBERTSITATE  
SISTEMAREN KALITATE  
AGENTZIA**

AGENCIA DE  
CALIDAD DEL SISTEMA  
UNIVERSITARIO VASCO

**UNIBASQ**



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# **REPORT OF ACTIVITIES 2018**



[www.unibasq.eus](http://www.unibasq.eus)

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# 0. GREETING FROM THE DIRECTOR

06

*We have built a communication bridge with secondary education institutions this year.*

Dear readers,

In the present Report of Activities 2018 that Unibasq is pleased to offer you, you may go through the most relevant milestones achieved this year.

2018 has been a strenuous year with the launching of Dual label, and the preparations for our membership renewal for ENQA and EQAR.

We have continued to take part in projects, initiatives, seminars, forums, workshops and working groups, both national and international.

In addition to our daily duties regarding accreditation and evaluation, we have been actively involved in the first edition of Euskaraldia – an event to promote the creation of new patterns in the use of the Basque language in ordinary contexts—and approved the first Equality Plan, being pioneers in this field in the state.

We are also proud of the new communication bridge we have built visiting the Berritzegune Centres of Innovation in Teaching for Secondary Education, where we presented our Observatory of the Activity of the Basque University System, Behatoki, and explained our efforts in improving the quality of the System.

I would like to take advantage of this space to thank the efforts of all those people who work or have worked with Unibasq. It is your collaboration that makes it possible to achieve a global vision of Quality Assurance in Higher Education, beyond the mere compliance to the guidelines and standards.

Do please allow me to extend my thanks to all the staff members of Unibasq. Without their dedication, implication and their human and professional management skills, none of the achievements in this Report would be made.

Kindest regards,



Eva Ferreira, director of Unibasq



# 1. INTRODUCTION

08

Unibasq's mission is to contribute to the improvement and innovation of the Basque University System, in compliance to international quality standards and attending the general interest of society in higher education. Education and equality are fundamental rights that intertwine; Unibasq must assure that university education transmits these values through inclusive and integrative messages. For this purpose, Unibasq published its first Equality Plan in 2018, after being approved by the Government on 19<sup>th</sup> November 2018. The key points in this plan are training, family reconciliation, use of non-sexist language and the inclusion of gender perspective in Degree Evaluation.

Unibasq undergoes external evaluation every five years in order to remain full member of ENQA (European Association for Quality Assurance in Higher Education) and ensure its renovation in the EQAR registry. After a thorough reflexion and planning period, Unibasq issued a self-evaluation report reflecting on the achievement of the european standards and guidelines for quality assurance (ESG 2015) that sat the foundations of ENQA's 2018 evaluation, the result of which will be disclaimed at the beginning of 2019.



## GENERAL MANAGEMENT: BODIES

### Governing Board

The Governing Board held three ordinary meetings in 2018 (21st March, 3rd July, and 19th November). The summaries of the minutes of these meetings are published in Unibasq's webpage.

Belén Urosa Sanz and Patricia Pol have taken over Esther Giménez-Salinas and Guy Haug in the Governing Board in 2018.

### Advisory Body

The Advisory Body met on four occasions in 2018 (11th April, 24th May, 27th June, and 9th November). The corresponding summaries of

the minutes of these sessions can be found in Unibasq's webpage for decision-making or issue-solving matters that this body deals.

The Advisory Body of Unibasq welcomed Cristina Iturrioz, Manuel de León, Salustiano Mato, Diego José Sánchez and Alfonso Novales, members who take over the positions vacated by Joaquín Losada, Cesar Arrese-Igor, Cristina de la Cruz, Teresa Riesgo and Gemma Espigares.



*The mission of Unibasq is to contribute to the improvement and innovation of the Basque University System.*

## 2. EVALUATION ACTIVITIES PERFORMED BY UNIBASQ

The main activities of the Agency throughout 2018 are the following:

### I. TEACHING STAFF

#### a) ACCREDITATION OF THE TEACHING STAFF

The Governing Body of Unibasq approved on 16th of October 2017 the Call for General Accreditation 2018, which was published on the Official Bulletin of the Basque Country on 26th October 2017, with the purpose of evaluating and accrediting research doctor staff,

associate teaching staff, aggregate teaching staff, full-right teaching staff, research staff and Doctor teaching staff of the private universities.

This evaluation was executed in its entirety within the corresponding year, having received 777 applications (694 in 2017), of which 734 (649 in 2017) were accepted for evaluation, and which are distributed according to their field of knowledge as shown in the following chart:















	2018	2017
Experimental Sciences (EC)	152	118
Medicine and Health Sciences (MS)	58	86
Legal and Economical Sciences (LES)	69	202
Social Sciences (SS)	176	
Technical Sciences (TS)	161	152
Humanities (H)	118	91
<b>TOTAL</b>	<b>734</b>	<b>649</b>



A total amount of 458(431 in 2017) applications were accredited in this call, distributed according to figure and field of knowledge as shown in the following chart:

*The Governing Board, in the session of 16th October 2017, approved the Call for General Accreditation 2018.*

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Accredited Figure	EC		LES		CSS		ST		S		H		TOTAL	
														
Associate	22	29	8	9	4	15	16	36	22	17	12	23	84	129
Aggregate	11	6	11	11	5	7	16	24	14	9	7	6	64	63
Full	4	1	0	1	1	0	1	1	2	0	1	1	9	4
Research Teaching Staff	2	1	3	2	1	1	5	4	6	2	1	1	18	11
Doctor Research Staff	6	4	0	0	0	2	2	0	1	0	3	1	12	7
Doctor Private University	4	3	4	5	0	2	2	14	13	4	2	5	25	33
<b>TOTAL</b>	<b>49</b>	<b>44</b>	<b>26</b>	<b>18</b>	<b>11</b>	<b>27</b>	<b>42</b>	<b>79</b>	<b>58</b>	<b>32</b>	<b>26</b>	<b>37</b>	<b>212</b>	<b>247</b>



The Protocol for the Evaluation and Accreditation of Teaching and Research Staff and Private University Teaching Staff with a Doctors Degree was approved on 9<sup>th</sup> November 2018.

Later, on 19<sup>th</sup> November, the Governing Board passed the Ordinary Call for 2019.

## b) RESEARCH

### SIX-YEAR TERMS

The Call for the Evaluation of Research Activities 2017 was assessed in 2018, receiving 136 applications that amounted to 156 periods to be evaluated, resulting in 141 research-steps of six-year-terms receiving favourable evaluation.

This evaluation is carried out by ANECA under a collaboration agreement between the Spanish Agency and Unibasq.

A new call was published in December 2018 to be executed throughout 2019.





### IKERTRAMOS

Deusto University requested the evaluation of 84 applications in 2018, to which 33 more from UPV/EHU were added at the end of the year, to be executed in 2019.

### IKER22

In 2018 22 applications were evaluated (11 of them from 2017) upon request from UPV/EHU, and 2 more will be done in 2019.

### c) COMPLEMENTARY PAYMENTS

A new Protocol for the Evaluation and Distribution of Complementary Payments for the Teaching and Researching Staff of the UPV/EHU was approved in 2018 (BOPV 07/09/2018).

*141 research steps of six-year terms have received favourable evaluation in 2018.*





*Unibasq issued 66  
Monitoring reports  
in 2018.*

## II. DEGREES

### EX-ANTE ACCREDITATION/ AUTHORISATION

Unibasq evaluated 7 proposals for Master's Degrees (4 from Musikene, 2 from UPV/EHU and 1 from Deusto University) in addition to one proposal for Degree from Deusto University and one for a Doctor's Degree from UPV/EHU.

Two further ex-ante accreditations were executed for two Master's Degrees (one from UPV/EHU and one from Mondragon University), and one for a degree that will be evaluated in 2019.

### MODIFICATION

Three Degrees were evaluated in 2018 (1 from UPV/EHU, 1 Deusto University, and 1 from Mondragon

University), and 4 Master's Degrees (2 from Mondragon University, 1 from UPV/EHU, and 1 from Deusto University), having received their corresponding Modification Reports.

Additionally, one Master's Degree from Deusto University received an ex-ante evaluation to be completed in 2019.

### MONITORING

66 Monitoring reports were issued in 2018 (45 from UPV/EHU, 12 from Deusto University, and 9 from Mondragon University).

### ACCREDITATION RENEWAL

The following calls were carried out in 2018:



#### Call V:

Reports for the renovation of TEC were drawn, resulting in the accreditation of 15 degrees: 13 from UPV/EHU (2 Degrees and 11 Master's Degrees) and 2 Master's Degrees from Deusto University.

#### Call VI:

Beginning in October 2018, it has received 57 Degrees to be evaluated: 51 from UPV/EHU (1 Degree, and 50 Master's Degrees) and 6 from Deusto University (1 Master's Degree, and 5 Doctor's Degree).

For the evaluation of this call, Unibasq created 17 Visiting Panels, 10 of which having fulfilled their tasks in 2018, and the rest of them, together with the corresponding renewal reports to be completed in 2019.



The AUDIT Committee has taken part in both evaluation calls, revising standard 3 of the QMS.

#### DUAL

The objective of this programme is to evaluate the proposals for Degrees and Master's Degrees proposed for the recognition of "Dual training or Alternation University-Entity".

Unibasq undertook the evaluation of 27 proposals submitted by the universities for school years 2018-2019. 26 Degrees were evaluated in 2018, with one degree pending for 2019.

#### INTERNATIONAL

The purpose of this programme is to evaluate the proposals of Degrees and Master's Degrees submitted for the recognition of the Internationalisation seal. The draft for a Protocol for Internalisation was issued in 2018, 2019 being the year in which it is expected to be finally approved.

#### CERTIFICATES AND DIPLOMAS

23 proposals from UPV/EHU were evaluated in 2018.



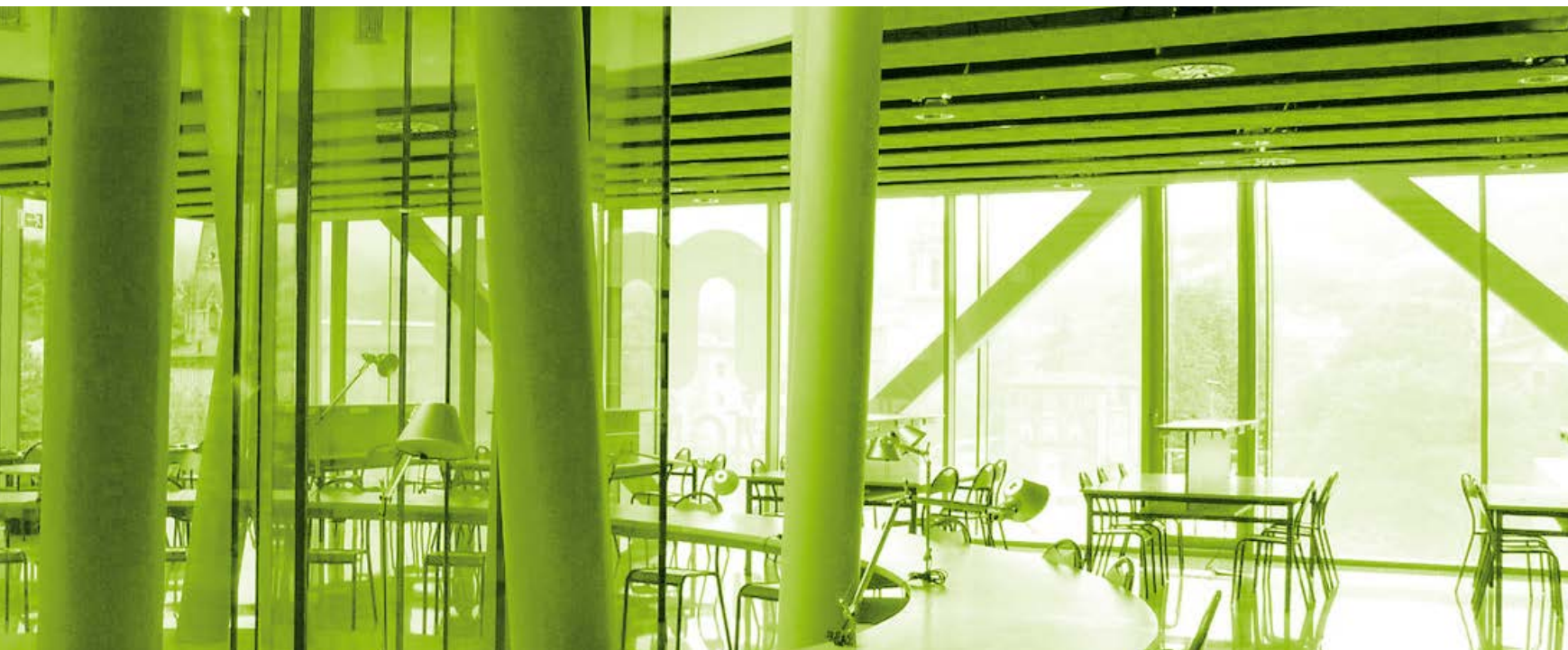


### III. INSTITUTIONAL

#### AUDIT

UPV/EHU presented 5 evaluations for design in 2018 within the frame of the AUDIT programme, adding two more by the end of the year that will be executed in 2019.

Three Certification Reports were issued in 2018 (1 for UPV/EHU, 1 for Deusto University, and 1 for Mondragón), and three Panel Visits for the implementation of the QMS (2 for UPV/EHU, and 1 Deusto University), one of them corresponding to the Faculty of Psychology (UPV/EHU), a joined visit with the Euskalit Panel according to the MGA, obtaining the Silver A.



## DOCENTIA

In 2018 Unibasq started the assessment for the Certification of the Evaluation of the Teaching Activity of the UPV/EHU (DOCENTIAZ), following the model of DOCENTIA. The visit to UPV/EHU of the Docentia Committee of Unibasq was carried out in November.

The preliminary reports for the Evaluation of the Implementation of the Evaluation of the Teaching Activity for the teaching staff of Mondragon University and Deusto University.

## PROGRAMME-CONTRACTS

Upon request from the Basque Government, the reports on the fulfilment of the Programme-Contracts signed between them and the three universities, and submitted by the latter were evaluated for the period 2015-2018.

## RECOGNITION OF UNIVERSITIES

A Committee for the Recognition of Universities was created in 2018, issuing a report for the evaluation of the Memory presented for the creation of a new university.

*In 2018  
Unibasq started  
the assessment  
for the  
Certification of the  
Evaluation of the  
Teaching Activity  
of the UPV/EHU.*



# 3.

## INTERNATIONALISATION



Among the internationalisation activities of the Agency in 2018, we would like to highlight:

### Appointments

Unibasq's Director, Eva Ferreira, was appointed Vice-President of the Board of ENQA, and Internationalisation and Projects Manager Eva Fernández de Labastida was been elected for the Board of ECA (European Consortium for Accreditation).

### Participation in Projects:

Unibasq has actively taken part in the following projects of the European Community:

- Database of External Quality Assurance Results (DEQAR)
- Facilitating implementation of the European Approach for Quality Assurance of Joint Programmes (ImpEA)
- Linking Academic Recognition and Quality Assurance (LIREQA)

### International Evaluations:

Unibasq started in 2018 an international accreditation process for the Degree in Law of the University of Aconcagua in Chile. The visiting panel appointed by Unibasq visited various centres of the University of Aconcagua where the Degree in Law is being taught.





#### Participation in events:

- International Seminar CINDA-INQAHE "Higher Education for the 21st Century". (Santiago de Chile, January 2018).
- Winter Seminar ECA-NVAO. (Brussels February 2018).
- LIREQA project meeting. (Barcelona February 2018).
- UNESCO Consultive Meeting for Western Europe. (Geneva, February 2018).

- Eurasia Higher Education Summit (EURIE). Conference "European Perspectives in Higher Education Funding and Quality Assurance". (Istanbul, February 2018).
- ImpEA Project Seminar. (Brussels, March 2018).
- ENQA Forum. (Zaragoza, April 2018).
- ECA working group meeting (Bilbao, Deusto University, April 2018).
- HAQAA initiative training workshop (Harmonisation of African Higher Education Quality Assurance and Accreditation Initiative). (El Cairo, April 2018).
- XVth International Forum on Quality Evaluation in Research and Higher Education (FECIES). (Santander, May 2018).

*An international accreditation process was started in 2018 for the Degree in Law of the University of Aconcagua.*



- Biannual Forum of the International Network for Quality Assurance Agencies in Higher Education (INQAAHE): “Quality is in the Eye of the Beholder: Relevance, Credibility and International Visibility”. (Mauritius, May 2018).
- INQAAHE Seminar “Comparison of Quality Assurance Systems, Standards and procedures revision, and Transparency in Taiwan and Indonesia”. (Taipei, July 2018).
- ENQA General Assembly. (Astana, October 2018).
- Erasmus Mundus Joint Master’s Degrees Programme Meeting. (Brussels, October 2018).
- ECA Autumn Seminar. (Prague, November 2018).



- Asia-Europe Forum on Quality and Recognition in Transnational Higher Education. (Dublin, December 2018).

#### Working groups:

- Working group I on mutual recognition and joint degrees (Unibasq has coordinated this group since June 2017). (ECA)
- Working group II on innovation in Quality assurance and accreditation. (ECA)
- Internationalisation Excellence Certification Group (ECA)

#### Others:

In order to coordinate a Collaborative Working Plan for Quality Assurance, part of the staff of Unibasq visited Chile and met representatives of the University of Aconcagua, including a protocolary visit to the Chilean National Accreditation Commission (CNA).

*Unibasq takes part in several international working groups.*



## 4. OTHER ACTIVITIES

22

### INSTITUTIONAL ASSESSMENT

Unibasq offered assessment to public administrations with regards to degrees that may access certain positions in Public Employment Offers.

### REACU

The Agency took part in the three encounters of the Spanish Net of Quality Assurance Agencies (REACU) that were held in 2018.

### Students Consultive Committee

The Committee met on two occasions, and one training workshop on quality issues was imparted.

### ICU Report

Unibasq worked with the rest of Quality Assurance Agencies of Spain in the ICU 2017 report.



### Cooperation with Euskalit

Unibasq participated in the External Evaluation of the Basque Network of Technology Parks, following the Advanced Management Model of Euskalit, and as Evaluator for the Bikain Label for several institutions and organisations.

### Quality Innovation Award 2018

Unibasq cooperates with EUSKALIT in the dissemination of the activities of the universities and in the selection of experts for the evaluation of the candidates for the local phase. 17 evaluations were done in 2018.

### Agreements signed:

- Agreement of cooperation between Unibasq and UPV/EHU for the evaluation of University and Research Institutes.
- Specific agreement for the evaluation of the Law Degree of the University of Aconcagua.
- Cooperation Agreement between Deusto University and Unibasq for the evaluation of Research Periods of the Permanent and Non-permanent teaching staff of Deusto University and Associated Centres.
- Agreement between FIBAA (a German Quality Assurance Agency), and Unibasq for the cooperation in the field of Quality Assurance and Accreditation in Higher Education.

*In 2018 Unibasq has participated in the three encounters held by the evaluation Agencies that constitute the Spanish Higher Education Quality Assurance Net (REACU).*





#### Events organised by Unibasq:

- Round table on Innovation in Higher Education during the celebration of the Quality Innovation Awards. (Bilbao, February 2018).
- Training session “European Approach for Joint Programmes” for universities in the frame of Project ImpEA. (Poznan, May 2018).
- Summer Course “The Social Impact of University Activities”. (Donostia-San Sebastián, July 2018).
- Training Session “European Approach for Joint Programmes” for experts within Project ImpEA. (Cologne, November 2018).
- Presentation of the Observatory of the Basque University System Activity to the Berritzegunes, (Education Innovation and Training Support Centres)



## Improvement of Management:

### a. Agency's Staff

A new draft for the Agency's Pact has been written, to be passed in 2019.

### b. Basque

A new Plan for the normalisation of the use of Basque was approved in 2018.

Additionally, staff members of Unibasq have actively participated in Euskaraldia, an initiative that aimed to boost the use of Basque and impact in linguistic conducts.

### c. Internal communication

Periodic coordination meetings are held.

### d. External communication

- Visits to Universities to explain the novelties in the different programmes.
- Presentations of the Observatory to Secondary Education teachers.

### e. Training

At least three training activities were carried out.

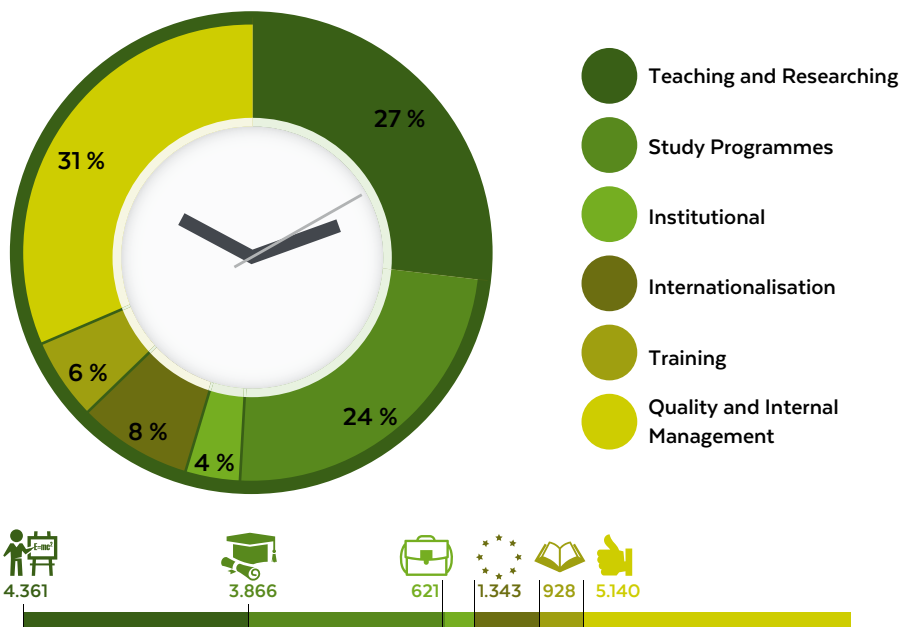
### f. Equality

In addition to the approval of the Plan for Equality, a Conference-Symposium was held in Unibasq, where staff members met some of the protagonists of Volar, a film about gender-related violence.

*The new Plan for the Normalisation of the Use of the Basque Language has been approved.*

# 5. BUDGETARY IMPLEMENTATION

UNIBASQ STAFF WORKING HOURS  
DISTRIBUTION PER AREA



AREA	HOURS TOTAL
Teaching and Researching	4.361
Study Programmes	3.866
Institucional	621
Internationalisation	1.343
Training	928
Quality and Internal Management	5.140

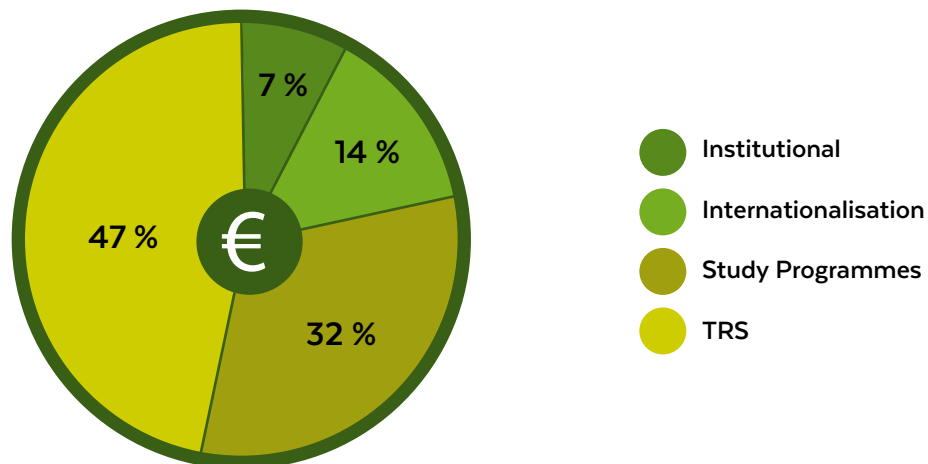


### COST DISTRIBUTION PER AREA (euros)

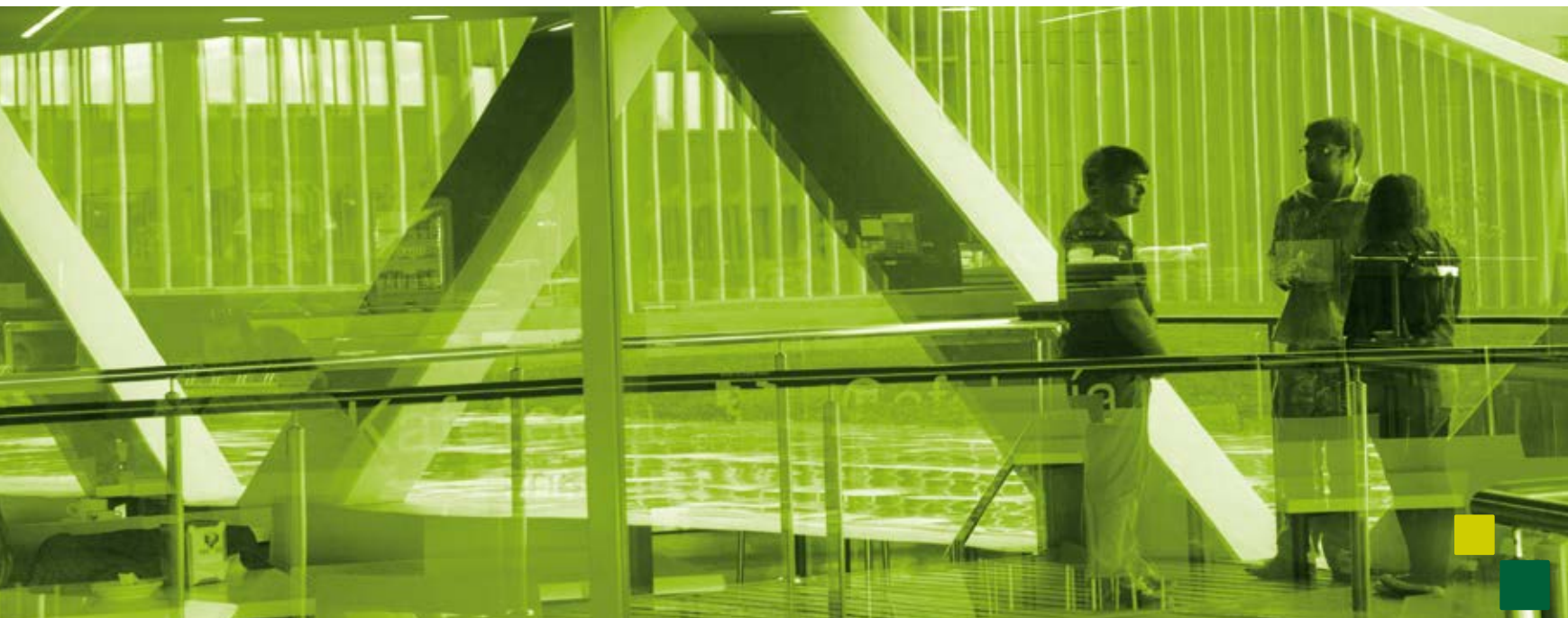


AREA	COST €
Quality, Management and Government of the Agency	436.701
Evaluation Programmes	708.633

### COST DISTRIBUTION PER ACTIVITY (euros)



EVALUATION PROGRAMMES	2018
Institutional	54.332
Internationalisation	97.915
Study Programmes	224.910
Teaching and Research Staff	331.206



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